



Government of Tamil Nadu
Tamil Nadu Health Systems Project

108 Emergency Management Services
Performance Report

Month: August

Year: 2025

&

Financial Year 2025 - 26

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GOVERNMENT OF TAMIL NADU
TAMIL NADU HEALTH SYSTEMS PROJECT
108 - EMERGENCY AMBULANCE SERVICES
Monthly Performance Report
Sense & Operations - Performance Summary

Month : Aug 2025						FY- Year :2025-26	
S.No.	Details	Jul'25		Aug'25		FY 25-26 (till Aug'25)	
		Performance	%	Performance	%	Performance	%
1	Sense						
1.1	Details of the Calls						
1.1.1	Number of calls answered	351277	99.97%	375076	99.96%	1890281	99.96%
1.1.2	Number of Unattended Calls (UAC)	112	0.03%	142	0.04%	759	0.04%
1.1.3	Total Number of Calls received	351389	100.00%	375218	100.00%	1891040	100.00%
1.2	Types of Calls						
1.2.1	IFT Calls	68245	43.39%	68894	42.12%	333048	42.89%
1.2.2	Non-IFT Calls	89044	56.61%	94688	57.88%	443455	57.11%
1.2.3	Total Number of Emergency Calls	157289	100.00%	163582	100.00%	776503	100.00%
1.3	Call Handling Data						
1.3.1	Percentage of calls attended within 1 st Ring	98.9%	NA	98.1%	NA	98.4%	NA
1.3.2	Percentage of calls attended within 2 nd Ring	0.2%	NA	0.3%	NA	0.3%	NA
1.3.3	Percentage of calls attended within or above 3 rd Ring	0.9%	NA	1.6%	NA	1.3%	NA
2	Operations						
2.1.1	Number of Aailed (Beneficiaries)	150739	99.22%	154413	99.14%	750423	99.25%
2.1.2	Number of Unavailed	1184	0.78%	1342	0.86%	5657	0.75%
2.1.3	Total Number of Dispatches	151923	100.00%	155755	100.00%	756080	100.00%
2.1.4	Number of Ambulance Services Busy	0	0.00%	0	0.00%	0	0.00%
2.1.5	Number of Trips per ambulance/day	3.8	NA	3.9	NA	3.9	NA
	Neo-Natal Ambulances						
2.1.6	Number of Aailed (Beneficiaries)	1326	100.00%	1281	100.00%	6220	99.97%
2.1.7	Number of Unavailed	0	0.00%	0	0.00%	2	0.03%
2.1.8	Total Number of Neo-Natal Dispatches	1326	100.00%	1281	100.00%	6222	100.00%
2.1.9	Number of Trips per ambulance/day (Neo-Natal)	0.7	NA	0.7	NA	0.7	NA
3	Types of Emergencies handled						
3.1	Accidental Poisoning	7989	5.30%	7340	4.75%	38084	5.08%

3.2	Acute Abdomen	14161	9.39%	13578	8.79%	68509	9.13%
3.3	Allergic Reactions	298	0.20%	267	0.17%	1400	0.19%
3.4	Animal Attack	3509	2.33%	4087	2.65%	19107	2.55%
3.5	Assault	7873	5.22%	7936	5.14%	38881	5.18%
3.6	Behavioral	181	0.12%	210	0.14%	689	0.09%
3.7	Cardiac/Cardio Vascular	10937	7.26%	10932	7.08%	53036	7.07%
3.8	COVID 19	1	0.00%	1	0.00%	13	0.00%
3.9	Diabetes	2332	1.55%	2257	1.46%	11332	1.51%
4	Environmental	3	0.00%	3	0.00%	15	0.00%
4.1	Epilepsy	5332	3.54%	5566	3.60%	25951	3.46%
4.2	Fevers / Infections	4223	2.80%	4537	2.94%	20049	2.67%
4.3	Fire/Burns	627	0.42%	642	0.42%	3012	0.40%
4.4	Hazmat (Hazardous Material)	0	0.00%	0	0.00%	0	0.00%
4.5	Industrial	22	0.01%	24	0.02%	130	0.02%
4.6	Neonatal (upto 1 month)	1531	1.02%	1499	0.97%	7233	0.96%
4.7	Paediatric (1-12years)	130	0.09%	94	0.06%	601	0.08%
4.8	Pregnancy related	25163	16.69%	24221	15.69%	124688	16.62%
4.9	Respiratory	8671	5.75%	9422	6.10%	44353	5.91%
5	Trauma (Vehicular)	28624	18.99%	31331	20.29%	147797	19.70%
5.1	Stroke/Cerebro Vascular	3194	2.12%	3175	2.06%	15825	2.11%
5.2	Suicide attempt	829	0.55%	826	0.53%	4239	0.56%
5.3	Trauma (Non-Vehicular)	11362	7.54%	12140	7.86%	56358	7.51%
5.4	Unconscious	10480	6.95%	11014	7.13%	53725	7.16%
5.5	Others	3267	2.17%	3311	2.14%	15396	2.05%
	Total Emergencies (Beneficiaries)	150739	100.00%	154413	100.00%	750423	100.00%
6	Pregnancy related Emergencies						
6.1	IFT	15661	62.24%	15499	63.99%	79899	64.08%
6.2	Non-IFT	9502	37.76%	8722	36.01%	44789	35.92%
7	Availed Tribal case count						
7.1	Total number of cases taken from Tribal areas	6600	NA	6388	NA	31263	NA
8	Critical Life Saved						
8.1	Total Number of Lives Saved***	11041	NA	12170	NA	59359	NA

District Wise Distribution of Ambulances (As of Aug'25)

S.No	DISTRICT	ALS	BLS/Tribal/Maruti	NLS	VVIP	Total	FR Bike
1	ARIYALUR	4	15	1	-	20	-
2	CHENGALPATTU	22	44	1	1	68	2
3	CHENNAI	18	47	4	1	70	13
4	COIMBATORE	11	52	2	1	66	4
5	CUDDALORE	11	43	2	-	56	1
6	DHARMAPURI	6	21	2	-	29	-
7	DINDIGUL	7	29	2	-	38	1
8	ERODE	8	37	2	-	47	1
9	KALLAKURICHI	5	24	2	-	31	-
10	KANCHEEPURAM	11	24	1	-	36	-
11	KANYAKUMARI	4	13	1	-	18	-
12	KARUR	4	14	1	-	19	-
13	KRISHNAGIRI	6	30	3	-	39	1
14	MADURAI	11	32	2	1	46	2
15	MAYILADUTHURAI	4	11	1	-	16	-
16	NAGAPATTINAM	4	13	1	-	18	-
17	NAMAKKAL	8	18	2	-	28	-
18	NILGIRIS	9	30	2	-	41	-
19	PERAMBALUR	5	11	1	-	17	-
20	PUDUKOTTAI	9	27	2	-	38	1
21	RAMANATHAPURAM	6	23	2	-	31	-
22	RANIPET	4	15	1	-	20	-
23	SALEM	7	43	2	-	52	2
24	SIVAGANGA	7	23	2	-	32	1
25	TENKASI	6	14	1	-	21	-
26	THANJAVUR	9	26	2	-	37	2
27	THENI	6	18	2	-	26	1
28	THIRUVALLUR	12	60	2	-	74	2
29	THIRUVANNAMALAI	12	36	2	-	50	1
30	THIRUVARUR	5	16	1	-	22	-
31	THOOTHUKUDI	8	16	2	-	26	-
32	TIRUCHIRAPPALLI	13	31	2	-	46	1
33	TIRUNELVELI	6	15	1	-	22	1
34	TIRUPATTUR	7	20	2	-	29	-
35	TIRUPUR	10	21	2	-	33	1
36	VELLORE	6	19	1	-	26	1
37	VILLUPURAM	8	30	1	-	39	2
38	VIRUDHUNAGAR	8	16	2	-	26	-
Total		307	977	65	4	1,353	41

District IFT & Non-IFT Case Details

District	Aug'25					FY 25-26 (Till Aug'25)				
	Availed	IFT	IFT %	Non IFT	Non IFT %	Availed	IFT	IFT %	Non IFT	Non IFT %
ARIYALUR	2,586	1,112	43%	1,474	57%	12,586	5,600	44%	6,986	56%
CHENGALPATTU	6,554	2,216	34%	4,338	66%	31,205	10,315	33%	20,890	67%
CHENNAI	8,062	2,933	36%	5,129	64%	39,001	14,196	36%	24,805	64%
COIMBATORE	7,250	2,357	33%	4,893	67%	34,050	11,177	33%	22,873	67%
CUDDALORE	7,487	3,289	44%	4,198	56%	36,016	15,501	43%	20,515	57%
DHARMAPURI	3,547	1,654	47%	1,893	53%	17,845	8,277	46%	9,568	54%
DINDIGUL	3,743	1,854	50%	1,889	50%	19,119	9,696	51%	9,423	49%
ERODE	4,950	1,555	31%	3,395	69%	24,593	8,396	34%	16,197	66%
KALLAKURICHI	3,831	2,004	52%	1,827	48%	17,381	8,862	51%	8,519	49%
KANCHEEPURAM	3,535	1,242	35%	2,293	65%	16,367	5,667	35%	10,700	65%
KANYAKUMARI	2,230	957	43%	1,273	57%	10,380	4,506	43%	5,874	57%
KARUR	2,262	960	42%	1,302	58%	11,356	4,815	42%	6,541	58%
KRISHNAGIRI	4,694	2,207	47%	2,487	53%	22,081	10,642	48%	11,439	52%
MADURAI	5,266	2,266	43%	3,000	57%	26,481	11,500	43%	14,981	57%
MAYILADUTHURAI	1,921	1,060	55%	861	45%	9,469	5,179	55%	4,290	45%
NAGAPATTINAM	2,458	1,275	52%	1,183	48%	11,884	6,045	51%	5,839	49%
NAMAKKAL	3,216	1,269	39%	1,947	61%	16,184	6,739	42%	9,445	58%
NILGIRIS	2,448	1,335	55%	1,113	45%	11,759	6,405	54%	5,354	46%
PERAMBALUR	1,816	497	27%	1,319	73%	9,014	2,487	28%	6,527	72%
PUDUKOTTAI	4,742	2,295	48%	2,447	52%	23,050	11,031	48%	12,019	52%
RAMANATHAPURAM	3,799	1,399	37%	2,400	63%	18,423	6,661	36%	11,762	64%
RANIPET	2,056	1,198	58%	858	42%	10,093	5,927	59%	4,166	41%
SALEM	6,030	2,724	45%	3,306	55%	30,236	13,362	44%	16,874	56%
SIVAGANGA	3,724	1,794	48%	1,930	52%	18,350	8,587	47%	9,763	53%
TENKASI	2,247	1,335	59%	912	41%	10,843	6,664	61%	4,179	39%
THANJAVUR	4,780	1,585	33%	3,195	67%	23,324	7,806	33%	15,518	67%
THENI	3,009	1,564	52%	1,445	48%	15,367	8,117	53%	7,250	47%
THIRUVALLUR	7,766	3,608	46%	4,158	54%	36,635	16,187	44%	20,448	56%
THIRUVANNAMALAI	5,734	3,097	54%	2,637	46%	27,762	15,188	55%	12,574	45%
THIRUVARUR	2,513	1,177	47%	1,336	53%	12,757	5,893	46%	6,864	54%
THOOTHUKUDI	2,965	1,407	47%	1,558	53%	14,345	6,817	48%	7,528	52%
TIRUCHIRAPPALLI	5,420	2,154	40%	3,266	60%	27,492	10,981	40%	16,511	60%
TIRUNELVELI	3,174	1,801	57%	1,373	43%	15,665	8,590	55%	7,075	45%
TIRUPATTUR	2,566	1,382	54%	1,184	46%	12,255	6,763	55%	5,492	45%
TIRUPUR	5,229	1,840	35%	3,389	65%	25,223	9,092	36%	16,131	64%
VELLORE	3,070	1,728	56%	1,342	44%	14,807	8,350	56%	6,457	44%
VILLUPURAM	4,816	1,835	38%	2,981	62%	22,676	8,519	38%	14,157	62%
VIRUDHUNAGAR	2,917	1,490	51%	1,427	49%	14,349	7,629	53%	6,720	47%
Total	1,54,413	67,455	44%	86,958	56%	7,50,423	3,28,169	44%	4,22,254	56%

District wise Emergencies Handled – Aug'2025

DISTRICT	Accidental Poisoning		Acute Abdomen		Allergic Reactions		Animal Attack		Assault	
	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT
ARIYALUR	81	100	149	117	5	3	29	53	209	50
CHENGALPATTU	112	180	291	237	7	10	28	115	155	47
CHENNAI	59	76	333	498	2	15	21	11	193	32
COIMBATORE	161	137	349	265	5	9	59	113	250	32
CUDDALORE	138	314	352	314	4	14	57	173	376	173
DHARMAPURI	61	164	107	118	2	8	21	121	113	61
DINDIGUL	57	169	127	181	3	5	24	56	141	66
ERODE	93	64	175	144	1	2	30	67	167	74
KALLAKURICHI	70	167	163	183		3	23	67	125	56
KANCHEEPURAM	55	93	230	145	2	5	26	74	89	29
KANYAKUMARI	29	50	62	113	1	1	5	39	98	82
KARUR	42	73	155	93	4	3	13	36	130	50
KRISHNAGIRI	60	172	100	161	1	3	30	92	122	50
MADURAI	91	125	221	210	3	5	23	54	223	90
MAYILADUTHURAI	18	74	79	108	1	3	30	37	76	27
NAGAPATTINAM	45	103	143	170	3	3	21	84	121	64
NAMAKKAL	62	100	162	116	1	7	19	55	141	38
NILGIRIS	23	58	86	213	1	4	10	14	33	34
PERAMBALUR	65	58	142	62	2	1	19	43	87	11
PUDUKOTTAI	84	150	174	225	1	6	33	130	209	136
RAMANATHAPURAM	30	86	102	139	1	2	182	58	118	73
RANIPET	26	68	63	107			14	45	52	33
SALEM	121	208	222	195	5	5	24	112	241	72
SIVAGANGA	59	100	134	219		3	214	69	133	92
TENKASI	35	102	50	136		1	7	29	85	50
THANJAVUR	117	173	237	146	1	7	69	100	278	59
THENI	91	156	114	142	1	4	14	34	124	65
THIRUVALLUR	95	232	369	390	7	8	43	149	134	81
THIRUVANNAMALAI	89	189	264	228	2	14	55	179	125	72
THIRUVARUR	56	126	135	133	1	3	28	57	122	52
THOOTHUKUDI	36	82	96	158	1	2	7	27	119	71
TIRUCHIRAPPALLI	82	149	248	197	4	4	39	82	284	73
TIRUNELVELI	55	105	103	234	2	1	12	33	127	67
TIRUPATTUR	27	66	82	140	1	6	13	57	92	36
TIRUPUR	92	89	285	228	2	3	27	49	225	60
VELLORE	28	116	100	158	1	3	6	84	66	40
VILLUPURAM	115	163	258	182	2	9	58	116	184	46
VIRUDHUNAGAR	42	101	96	215		2	9	31	89	36
Grand Total	2602	4738	6558	7020	80	187	1342	2745	5656	2280

DISTRICT	Behavioral		Cardiac/Cardio Vascular		COVID 19		Diabetes		Environmental	
	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT
ARIYALUR			87	78			10	27		
CHENGALPATTU	2		227	138			37	59		
CHENNAI	5	107	315	226			57	86		
COIMBATORE	1	4	297	279			39	69		
CUDDALORE	1	3	241	248			22	58		
DHARMAPURI			75	120			12	28		1
DINDIGUL		2	107	160			15	42		
ERODE	1	2	162	152			16	34		1
KALLAKURICHI		3	85	130			19	35		
KANCHEEPURAM	1	1	138	95			13	36		
KANYAKUMARI			55	84			11	36		
KARUR	1	1	88	97			13	20		
KRISHNAGIRI		3	69	111			8	46		1
MADURAI	1	2	189	181			14	41		
MAYILADUTHURAI		2	51	135			3	25		
NAGAPATTINAM		1	97	147			5	28		
NAMAKKAL	1	2	124	113			13	26		
NILGIRIS		3	34	95			10	21		
PERAMBALUR			90	65			5	16		
PUDUKOTTAI		7	152	201			14	41		
RAMANATHAPURAM		1	86	141			2	33		
RANIPET		2	42	113			7	34		
SALEM		2	174	210			44	61		
SIVAGANGA		1	122	212			12	45		
TENKASI		2	57	173			9	34		
THANJAVUR	9	3	225	144			22	27		
THENI	1	3	99	198			24	47		
THIRUVALLUR	1	3	262	323	1		42	82		
THIRUVANNAMALAI	1	1	133	197			32	64		
THIRUVARUR		1	103	117			12	38		
THOOTHUKUDI		5	81	137			7	32		
TIRUCHIRAPPALLI	2	1	206	185			21	48		
TIRUNELVELI			83	230			19	50		
TIRUPATTUR		2	42	90			9	27		
TIRUPUR	2	2	216	227			33	53		
VELLORE	1		56	162			9	39		
VILLUPURAM	1	2	188	106			26	38		
VIRUDHUNAGAR		4	67	187			13	52		
Grand Total	32	178	4925	6007	1	0	679	1578	0	3

DISTRICT	Epilepsy		Fevers / Infections		Fire/Burns		Industrial		Neonatal(upto 1 month)	
	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT
ARIYALUR	46	30	56	37	5	4				18
CHENGALPATTU	213	112	96	124	20	11		1	4	30
CHENNAI	423	139	82	171	20	10	1	1	10	190
COIMBATORE	235	92	131	128	9	8		1	3	81
CUDDALORE	116	94	135	106	24	22			3	38
DHARMAPURI	50	70	46	52	4	6	1			45
DINDIGUL	60	55	23	53	7	13			3	47
ERODE	102	55	64	70	10	6			1	24
KALLAKURICHI	50	62	53	73	5	10			2	75
KANCHEEPURAM	78	51	85	42	6	8	2	1	1	21
KANYAKUMARI	52	32	24	62	2					18
KARUR	39	32	41	30	2	2				20
KRISHNAGIRI	46	58	27	68	4	23	1		1	41
MADURAI	106	78	54	59	5	6			1	46
MAYILADUTHURAI	26	44	18	30	3	7			1	27
NAGAPATTINAM	38	52	49	44	3	7				17
NAMAKKAL	57	41	40	37	2	5	1		1	18
NILGIRIS	33	54	45	47	3	4			3	22
PERAMBALUR	36	10	45	20	3	5				17
PUDUKOTTAI	53	71	59	72	14	5			2	22
RAMANATHAPURAM	34	46	23	16	7	5		1		35
RANIPET	31	51	17	35	1	5	1		1	27
SALEM	109	82	81	149	18	6			2	80
SIVAGANGA	32	48	25	46	5	10	1	1	7	21
TENKASI	29	36	24	44	4	5				19
THANJAVUR	104	67	69	54	16	8			3	26
THENI	46	60	24	45	9	16	2	1	1	26
THIRUVALLUR	207	163	105	215	16	27	2		1	47
THIRUVANNAMALAI	79	123	83	88	8	17	2	1		48
THIRUVARUR	41	38	33	29	4	9			1	20
THOOTHUKUDI	67	52	26	67	12	5			1	29
TIRUCHIRAPPALLI	78	68	57	56	15	13			3	60
TIRUNELVELI	41	66	29	69	12	9				30
TIRUPATTUR	36	46	26	58	5	4			1	31
TIRUPUR	164	60	73	54	10	5			1	31
VELLORE	49	64	29	66	4	7			1	36
VILLUPURAM	94	83	90	60	13	6	2			28
VIRUDHUNAGAR	41	40	25	49	6	7			1	28
Grand Total	3141	2425	2012	2525	316	326	16	8	60	1439

DISTRICT	Paediatric(1-12years)		Pregnancy related		Respiratory		Stroke/Cerebro Vascular		Suicide attempt	
	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT
ARIYALUR		2	82	252	94	46	29	25	15	7
CHENGALPATTU	2	7	146	427	308	157	70	54	48	7
CHENNAI	1	14	43	465	452	194	75	90	60	5
COIMBATORE		4	248	480	385	171	69	92	30	4
CUDDALORE	1	5	473	773	261	144	51	59	35	25
DHARMAPURI			518	440	75	68	27	38	6	6
DINDIGUL		1	111	482	113	66	19	51	11	3
ERODE		1	793	373	196	79	27	49	23	6
KALLAKURICHI		1	295	568	117	98	14	45	7	3
KANCHEEPURAM	2	3	130	222	166	94	25	37	13	10
KANYAKUMARI		1	48	114	70	48	28	42	4	2
KARUR		2	86	210	95	43	20	23	11	3
KRISHNAGIRI		5	833	785	78	95	9	43	7	9
MADURAI		4	100	736	204	118	42	69	26	8
MAYILADUTHURAI		1	36	182	59	87	6	42	6	11
NAGAPATTINAM			97	132	82	84	12	43	8	4
NAMAKKAL			60	169	149	91	27	58	16	6
NILGIRIS		5	491	452	73	57	13	47	4	3
PERAMBALUR		1	201	68	78	17	19	7		1
PUDUKOTTAI		3	259	479	150	121	22	47	9	6
RAMANATHAPURAM		1	907	277	80	75	21	38	8	4
RANIPET			23	284	48	98	7	35	5	11
SALEM		3	262	935	225	113	45	73	19	7
SIVAGANGA		2	150	338	84	95	16	68	11	7
TENKASI			23	234	50	63	16	44	5	2
THANJAVUR	1	4	242	271	191	81	45	42	18	8
THENI		1	52	239	103	105	19	53	8	4
THIRUVALLUR			191	744	369	241	81	131	48	18
THIRUVANNAMALAI		1	161	965	190	162	23	94	15	18
THIRUVARUR	1		60	145	93	77	13	40	8	4
THOOTHUKUDI			83	273	83	54	20	41	7	2
TIRUCHIRAPPALLI		3	422	656	213	108	41	56	12	3
TIRUNELVELI		1	42	341	90	87	29	172	3	
TIRUPATTUR		4	135	412	56	87	11	44	9	1
TIRUPUR		1	377	332	265	110	54	81	29	8
VELLORE		3	211	505	94	129	10	38	7	7
VILLUPURAM		1	224	465	158	99	20	31	18	9
VIRUDHUNAGAR		1	107	274	71	92	11	47	11	4
Grand Total	2602	4738	6558	7020	80	187	1342	2745	5656	2280

DISTRICT	Trauma (non Vehicular)		Trauma (Vehicular)		Unconscious		Others	
	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT
ARIYALUR	93	95	316	124	149	17	19	27
CHENGALPATTU	398	148	1527	254	585	28	62	70
CHENNAI	715	152	950	103	1205	36	107	312
COIMBATORE	484	157	1303	130	757	33	78	68
CUDDALORE	240	236	1214	359	391	45	63	86
DHARMAPURI	85	68	524	174	155	21	11	45
DINDIGUL	181	139	688	211	179	18	20	34
ERODE	315	118	806	155	377	24	36	55
KALLAKURICHI	88	120	550	243	147	17	14	45
KANCHEEPURAM	163	73	771	140	276	23	21	39
KANYAKUMARI	191	94	436	82	135	23	22	34
KARUR	104	66	299	107	138	16	21	33
KRISHNAGIRI	114	118	841	250	117	17	19	56
MADURAI	347	127	911	215	402	42	37	50
MAYILADUTHURAI	66	83	289	76	87	22	6	37
NAGAPATTINAM	92	99	250	118	104	26	13	49
NAMAKKAL	197	131	589	188	248	29	37	39
NILGIRIS	75	90	63	49	99	17	14	46
PERAMBALUR	130	30	247	43	130	8	20	14
PUDUKOTTAI	218	180	728	286	240	47	26	60
RAMANATHAPURAM	148	124	488	186	149	19	14	39
RANIPET	59	77	383	121	73	19	5	33
SALEM	382	124	853	195	427	36	52	56
SIVAGANGA	168	129	567	197	170	26	20	65
TENKASI	82	102	360	189	70	18	6	52
THANJAVUR	242	99	937	192	327	26	42	48
THENI	116	127	421	176	159	17	17	45
THIRUVALLUR	389	251	1113	378	602	44	80	81
THIRUVANNAMALAI	217	190	860	346	270	37	28	63
THIRUVARUR	99	111	385	115	123	24	18	38
THOOTHUKUDI	155	115	575	204	158	24	24	27
TIRUCHIRAPPALLI	287	147	848	175	338	22	66	48
TIRUNELVELI	111	96	459	129	138	20	18	61
TIRUPATTUR	74	86	451	133	103	17	11	35
TIRUPUR	283	138	739	190	459	38	53	81
VELLORE	137	92	360	110	160	24	13	45
VILLUPURAM	175	126	1049	186	266	21	40	58
VIRUDHUNAGAR	172	90	495	157	149	11	22	62
Grand Total	7592	4548	24645	6686	10062	952	1175	2136

Emergency Care Centre Cases (Since inception till Aug-2025)

ECC Performance since inception till Aug'25			
S.No	ECC (inception)	Total Number of cases	Live Saved Percentage
1	Achrapakkam(24 Nov'21)	39119	99%
2	Padiyanallur (25 June'14)	33052	93%
3	Singaperumal Koil (03 Nov'17)	18838	92%
4	Mahabalipuram (28 Sept'18)	22714	93%
5	Veppur (17 Nov'19)	18984	97%
6	Santhavellore(24 Nov'21)	9616	93%
7	Kodumbalur(03 Oct'20)	11363	100%
8	Madhanur(13 Feb'21)	16988	98%
9	Madurai(13 Feb'21)	10416	93%
10	Magudanchavadi(13 Feb'21)	13748	100%
11	Shoolagiri(13 Feb'21)	11286	95%
12	Gummidipoondi(13 Feb'21)	8230	90%
Total		2,14,354	95%

District Wise Kilometre Run & KMPL Details

S.No	District	No. of Ambulances	Aug'25		FY 25-26 (Till Aug'25)	
			KM	Kmpl	KM	Kmpl
1	ARIYALUR	20	1,33,083	12.5	5,19,164	12.6
2	CHENGALPATTU	68	2,39,922	10.7	9,11,836	10.8
3	CHENNAI	70	1,03,818	8.0	3,98,048	8.2
4	COIMBATORE	66	2,36,996	10.7	9,16,505	10.8
5	CUDDALORE	56	3,34,638	12.2	12,93,395	12.4
6	DHARMAPURI	29	1,55,617	12.2	6,29,481	12.4
7	DINDIGUL	38	2,03,742	11.7	8,17,710	11.8
8	ERODE	47	1,99,076	11.3	8,45,739	11.4
9	KALLAKURICHI	31	2,28,465	12.1	8,49,461	12.2
10	KANCHEEPURAM	36	1,41,325	11.1	5,33,200	11.2
11	KANYAKUMARI	18	70,947	10.7	2,70,656	10.9
12	KARUR	19	1,18,067	11.5	4,62,947	11.6
13	KRISHNAGIRI	39	2,38,631	12.5	9,17,326	12.6
14	MADURAI	46	1,96,784	10.9	7,59,729	11.1
15	MAYILADUTHURAI	16	98,458	11.6	3,67,502	11.8
16	NAGAPATTINAM	18	1,25,226	12.1	4,74,934	12.2
17	NAMAKKAL	28	1,32,945	12.0	5,41,507	12.2
18	NILGIRIS	41	1,25,079	9.8	5,01,429	10.0
19	PERAMBALUR	17	83,238	11.9	3,25,560	12.0
20	PUDUKOTTAI	38	2,09,498	12.0	8,00,841	12.1
21	RAMANATHAPURAM	31	1,96,209	12.6	7,31,797	12.6
22	RANIPET	20	1,09,946	11.6	4,30,605	11.7
23	SALEM	52	2,61,863	11.7	10,26,160	11.8
24	SIVAGANGA	32	1,80,358	12.2	7,05,585	12.3
25	TENKASI	21	1,32,635	11.8	5,21,006	12.0
26	THANJAVUR	37	1,94,503	11.9	7,57,140	12.0
27	THENI	26	1,34,631	11.6	5,41,240	11.7
28	THIRUVALLUR	74	3,27,021	10.1	12,09,169	10.2
29	THIRUVANNAMALAI	50	3,40,574	12.1	13,16,586	12.2
30	THIRUVARUR	22	1,14,961	11.9	4,47,999	12.1
31	THOOTHUKUDI	26	1,53,702	11.6	5,85,271	11.7
32	TIRUCHIRAPPALLI	46	2,14,285	11.5	8,54,965	11.6
33	TIRUNELVELI	22	1,29,383	11.7	5,04,720	11.8
34	TIRUPATTUR	29	1,46,005	11.5	5,65,566	11.6
35	TIRUPUR	33	2,08,156	11.2	8,05,915	11.4
36	VELLORE	26	1,34,645	11.3	5,11,504	11.4
37	VILLUPURAM	39	2,34,762	12.0	8,77,977	12.1
38	VIRUDHUNAGAR	26	1,56,852	12.1	6,08,394	12.2
Total		1353	67,46,046	11.5	2,61,38,569	11.7

First Responder Performance – Till Aug'25)

Vehicle District	Vehicle Location	FY 21-22	FY 22-23	FY 23-24	FY 24-25	FY 25-26	Total
CHENGALPATTU	FR - CHENGALPET LOCAL TOWN	99	0	0	0	0	1281
	FR - TAMBARAM JUNCTION	426	81	169	78	48	1976
	FR - URAPAKKAM NEW BUS STAND	10	13	102	98	25	248
CHENNAI	FR - PERAMBUR RAILWAY STATION	1937	915	695	483	262	7497
	FR - RK NAGAR	1646	882	885	299	21	5542
	FR-PULIANTHOPE POLICE STATION	2123	1093	1353	500	227	8256
	FR - FLOWER BAZAAR POLICE STATION	1582	843	874	323	64	6274
	FR - HOTEL PARK - GEMINI FLY OVER	1914	1292	1497	280	87	8511
	FR - NUNGAMPAKKAM POLICE STATION	1848	690	696	228	67	6543
	FR - EGMORE RAILWAY HOSPITAL	1395	869	903	184	76	6612
	FR - ROYAPURAM POLICE STATION	1881	973	1299	312	177	5274
	FR - T.NAGAR FIRE STATION	0	0	0	0	0	3114
	FR - TRIPLICANE	1904	931	1118	317	184	8381
	FR - VADAPALANI POLICE STATION	1782	785	749	438	274	6967
	FR - VELACHERRY	1666	1163	1267	650	236	7419
	FR - TIDEL PARK	1591	912	1154	308	270	6356
	FR ICF POLICE STATION	1490	904	715	278	26	6249
COIMBATORE	FR POLLACHI MUNICIPALITY	331	247	606	817	340	2610
	FR-KAUNDAMPALAYAM	455	209	366	379	58	2619
	FR-UKKADAM PS	498	378	740	594	262	4343
	FR-PEELAMEDU POLICE STATION	618	409	600	615	159	3671
CUDDALORE	FR VIRUDHACHALAM POLICE STATION	0	0	0	0	0	1118
	FR VADDALORE PHC	507	441	515	447	360	2517
DINDIGUL	FR- DINDIGUL BUS STAND	1838	775	1171	878	382	7052
ERODE	FR-ERODE BUS STAND	1197	867	1337	1168	402	6755
	FR-ERODE COLLECTOR OFFICE	0	0	0	0	0	7
KANCHEEPURAM	FR-KANCHEEPURAM TALUK OFFICE	0	0	0	0	0	958
KRISHNAGIRI	FR HOSUR BUS STAND	1102	1139	929	372	190	6032
MADURAI	FR-KALAVASAL	1246	638	908	466	242	4724
	FR - PYKARA CHECK POST	1242	914	770	61	190	4294
PUDUKOTTAI	FR - PUDHUKOTTAI GH	745	867	1347	1351	503	6028
SALEM	FR-KURANGUCHAVADI	2005	1312	1197	1178	547	8677
	FR - SALEM NEW BUS STAND	1636	1400	1294	1162	545	8337
SIVAGANGAI	FR - MADURAI MUKKU	1593	895	1328	1713	419	8715
THANJAVUR	FR - KUMBAKONAM	7	0	510	1201	439	4255
	FR-THANJAVUR NEW BUS STAND	9	0	0	0	0	2409
	FR - THANJAVUR EB OFFICE	1255	891	1060	967	339	4512
	FR - KUMBAKONAM FOUR ROAD	1145	970	819	0	0	2934
THENI	FR-THENI POLICE STATION	1774	968	1502	1096	241	8858
THIRUVALLUR	FR - PADI	1575	1053	757	364	212	6507
	FR - POONAMALLEE PHC	1646	843	789	294	163	4367
THIRUVANNAMALAI	FR - PAY GOPURAM	0	0	0	0	0	140
	FR - RAJAGOPURAM	633	581	932	1154	329	5732
TIRUCHIRAPPALLI	FR - CHATHIRAM BUS STAND	928	918	911	1192	551	5572
	FR - RAILWAY JUNCTION	0	0	0	0	0	786
TIRUNELVELI	FR-CHELLAPANDIYAN BRIDGE	1000	1000	969	508	177	5288
	FR-COURTALLAM FALLS	0	0	0	0	0	62
TIRUPUR	FR - NALLUR URBAN PHC	1318	972	1238	1010	421	6743
	FR - PEELAMEDU POLICE STATION	0	0	0	0	0	190
VELLORE	FR KONAVATTAM	0	0	0	0	0	2417
	FR - MUNICIPALITY	886	1026	1107	1010	222	4666
VILLUPURAM	FR-THINDIVANAM POST OFFICE	485	230	756	456	130	3439
	FR- VILLUPURAM OLD BUS STAND	800	721	1025	521	120	5008
Total		51768	33010	38959	25750	9987	248842

VVIP Ambulances - Convoy Special Services – Till Aug'25					
FY	Chennai	Coimbatore	Madurai	Chengalpattu	Total
FY 17-18	49	79	37	41	206
FY 18-19	71	92	54	37	254
FY 19-20	58	103	34	31	226
FY 20-21	0	5	0	9	14
FY 21-22	22	5	15	18	60
FY 22-23	242	110	88	89	529
FY 23-24	144	37	13	76	270
FY 24-25	14	11	3	7	35
FY 25-26 (Till Aug'25)	0	0	0	0	0
Total	600	442	244	308	1594

Issues to be Sorted Out

- Speedy admission for all cases at Government Hospitals.
- Suggested police out-post at Govt. Hospitals for admitting unaccompanied patients.
- Support/Co-ordination from VHN's to improve Home to PHC/GH utilization. Same has been highlighted during the review meeting with DDHS/JDHS/MO's at the District level.

Legend:

NA – Not Applicable

*- Ineffective Calls – Calls falling under the category of No Response call, Wrong call, Nuisance call, Disconnected call, Missed call, General Enquiry call and Silent Call are classified as Ineffective calls. These calls land in the call center and when attended by the Communication Officer it would either be a nuisance call or disconnected call or any one of the categories as mentioned above.

** - Ambulance Busy – Whenever all ambulances closer to the area have been assigned for an emergency case and a new emergency case comes in the same area, the Dispatch Officer will enquire with the caller If he/she can assign an ambulance from the nearby location. The Dispatch Officer will also tell them about the distance ambulance has to travel and approximate time taken to reach the incident location. If the caller is not willing to wait until the specified time then the Dispatch officer will close this case as "Ambulance Busy" after confirming this with the caller.

*** - Life Saved count is an update that is received on a daily basis after verification of PCR and confirmation after 48-hour follow-up, there will be a change in the numbers reported as they keep on adding to the earlier reported life save count, based on the date cases were handled by the team.

Place: Chennai – Tamil Nadu

Selvakumar. M
State Head - Operations